

No. 15/04/2011-12 LNJNI NICFS/Lib
Government of India
LNJNI National Institute of Criminology and Forensic Science
Ministry of Home Affairs

Sector-3, Outer Ring Road
Rohini, Delhi-110085

Dated: 7/6/11

Subject: Comprehensive AMC in respect of "Book Theft Prevention System".

For and on behalf of the President of India, Director, LNJNI National Institute of Criminology & Forensic Science (MHA) invites sealed quotation for Comprehensive AMC in respect of "Book Theft Prevention System" Model EM-4000 (Dual Aisle)/Activator. The service and sales tax, if any has to be quoted separately. The tenderer should have authorization for repairs from the manufacturers of EM-4000 (Dual-Aisle).

TERMS & CONDITIONS

- (i) All the defects have to be rectified within 24 hrs. of lodging the complaint. In case defect has not been rectified within 24 hrs. a penalty will be deducted from the quarterly payment @ 1% of amount for each day of delay.
- (ii) There shall be at least one preventive maintenance visit per month on compulsory basis.
- (iii) No charges will be payable for the movement of engineer for attending the complaints or preventive maintenances.
- (iv) The payment of AMC shall be released in 4 equal installments on quarterly basis subject to satisfactory report by the user and production of logbook with entries duly signed by both the client and the service provider.
- (v) The contractor will render maintenance service on all working days.
- (vi) The contractor will be agreeable to extend AMC for another period of 6 months on same Terms & Conditions.

2. Your quotations should be superscribed as "**QUOTATION FOR COMPREHENSIVE AMC IN RESPECT OF "BOOK THEFT PREVENTION SYSTEM"**". Quotation should be dropped in the Tender Box kept at the Main Gate No. 1 of LNJNI NICFS latest by 11:00 hrs. On 20th June, 2011.

The quotations will be opened on the same day at 11.20 a.m. Tenderers may inspect the system on any working day.

3. The Director, LNJNI National Institute of Criminology and Forensic Science reserves the right to accept or reject all the quotation without assigning any reason.

4. This tender notice is also posted on our website www.nicfs.nic.in.

Yours faithfully


(A.K.Sood) 7/6

Administrative Officer